## PRAVARA INSTITUTE OF MEDICAL SCIENCES

## **RURAL DENTAL COLLEGE, LONI-413736**

## **Standard Operating Procedure**

Of

## Student Grievances Redressal Mechanism

- 1. Aggrieved students' needs to submit hard copy of grievances to Head of the Institute.
- 2. Following which the Head of Institute will refer the grievance to appropriate student Grievances Redressal Committee of the Institute.
- 3. The respective Student Grievances Redressal Committee shall fix a date for hearing the grievance which shall be communicated to the Institution Head and the Aggrieved student.
- 4. An aggrieved student may appear either in person or with a authorize representative to present the case in front of Student Grievances Redressal Committee.
- 5. If the student is not satisfied with the decision of the respective Student Grievance Redressal Committee, his/her grievance must be referred to the Institution Head.
- 6. The Institution Head along with Student Grievance Redressal Committee will try to sort out the Grievance of the aggrieved student.
- 7. If the student is not satisfied, The Institution Head along with Student Grievance Redressal Committee will bring it to the notice of Higher Authority and the decision will be made accordingly.

Principal

Rural Dental College, Loni

PRINCIPAL
Rural Dental College
Pravara Institute of Medical Sciences

Loni 413 736 (M.S.)